



Stick With Us Help Families Help Educator Livelihoods

Important Government Subsidy Changes

To protect the early childhood industry, the government has announced 2 important subsidy changes.

1 Increased Allowable Absences

The government has increased the allowable absences to 62. If more absences are required for children for Covid-19 related reasons, they can be taken as additional absences without medical evidence

2 There will be no out of pocket expense for families.

Legislation changed so we can discount the gap in a shutdown.

Changes Explorers has made to fee structure

To help families, to help the livelihoods of our educators, and to protect the longterm viability of our centre, we have introduced some COVID-19 fee changes.

- **New 50% Home Self Isolation rate.**

50% fees charged while child stays home. To be booked in week blocks.

- **New 100% discount fee to hold fees.**

Need 2 weeks notice - Can use Home Isolation Rate

In the event notice to cease care is provided, 4 weeks notice of full fee will apply *

- **Suspend payments of account.**

If a family is experiencing financial hardship and can provide proof have applied for ACCS subsidy

*Any time using the home isolation will be deducted from the 4 weeks full fee. For eg. If you take 2 weeks 50% isolation, this is equivalent to 1 full week of notice



Your Options:

Option	Your Circumstance	Our recommendation	How we can help
1	Financial Hardship Apply for ACCS subsidy <ul style="list-style-type: none">You or your partner have been stood downYou or your partner have lost your/their jobYou or your partner have lost incomeYou or your partner have experienced hardship	Register for ACCS Additional Child Care Subsidy <ul style="list-style-type: none">Receive 13 weeks 100% subsidised feesRegister for ACCS from myGov app	<ul style="list-style-type: none">As soon as we receive your myGov confirmation, we will immediately suspend payments from your accountAfter the 13 week period, we will put your account on "Hold" StatusIf the ACCS subsidy is rejected, we will revert to Option 2.
2	Home Isolation You are not suffering Financial Hardship (as above), however you are choosing to keep your children home.	Take our 50% Fee Home isolation support for 2 weeks. <ul style="list-style-type: none">Then decide to either resume attendance or follow option 3. Put your place ON HOLDTo apply for the 50% Home Isolation support follow this link.	Apply the 50% isolation fee This will be rolled over each week until we hear from you: <ol style="list-style-type: none">Resume AttendanceContinue on Holiday FeePut account on hold (must be min of 2 weeks on holiday fee first)
3	HOLD Your Place	Put your place on hold. This needs 2 weeks notice. You can choose to use our 50% Home Isolation support Fee for these 2 weeks or continue to attend the service	<ul style="list-style-type: none">We will put your place on hold providing 2 weeks notice is givenWe will roll this over each week until we hear from you. <p>Please note if you end up giving notice, you must attend at least 1 session on the last day to access the government CCS. If you give notice, the normal 4 weeks applies</p>
4	Cease Care or Reduce Days	Take option 1, 2 or 3. We recommend option 3	If you choose to cease care, we will require 4 weeks notice. We hope you take option 3.