

Subject: Maples Covid-19 Update – Open to Permitted Workers Only

Dear families,

Further to Premier Dan Andrews recent announcement, childcare will be closed and only be open to permitted workers and vulnerable children. We are disheartened and empathise with families as we face these challenging times once again.

If you are considered a permitted worker, please complete the form below to inform us of your attendance next week to support staffing arrangements.

Click here: <https://formstack.io/FOAE9> if your child will be attending care.

Any child that will be attending the service will require one permit per household to attend childcare. We ask that you provide this to the centre.

FAQs

We expect families will have questions about how these latest restrictions will affect the provision of childcare, so we have put together the following FAQs.

Will fees be charged if I don't attend?

No, we will waive the full gap, otherwise known as the out-of-pocket cost to families. This means families do not have to cancel their enrolment with Maples.

Who is considered a permitted worker?

Click here <https://www.coronavirus.vic.gov.au/how-we-work-current-restrictions#authorised-worker-and-provider-permit-scheme> to view information about permitted workers.

Do I need to get a temperature check on entering the Centre?

Yes, you will need to get a temperature check when you enter our Centre, using our temperature check kiosk. Please ensure you print the temperature check sticker and wear it through the Centre.

Do I need to wear a mask in the Centre?

Yes, all families must wear a mask at the Centre.

Do children need to wear a mask in the Centre?

Children under age 12 are not required to wear a mask.

Will staff be wearing masks?

Yes, all staff will be wearing a mask.

What are we doing to protect our community?

- We are bringing back the temperature check stickers. No-one is allowed to enter the Centre unless they are wearing a temperature check sticker.
- Families must wear masks at the Centre.
- Hand sanitiser is available through the Centre. We ask that families sanitise their hands before entering.
- As always, sick children or staff are not permitted to attend the Centre.

We will keep you updated once we hear more from the Victorian Government.

Thank you for your support. Please stay safe.

Yours sincerely,

Jarrold Macdonald

General Manager – Operations